

Documentum Services

Optimization — Integration — Validation



Glemser tailors its Documentum Services to fit your needs: consolidating repositories, integrating systems, or improving business processes. We can optimize Documentum performance over corporate networks, making the user experience more intuitive, improve workflows and integrate with third-party enterprise systems for increased efficiencies.

Our highly trained consultants are experts on implementation and validation methodology, based on IEEE standards and GAMP guidelines for the validation of automated systems. And we're flexible—implementing your entire Documentum project, or just providing specific services to augment your Documentum team.

Glemser Offers

Consulting

- Content Management Strategy
- Application and Infrastructure Architecture
- Governance

Deployment

- System Upgrade
- Data and Document Migration
- Training
- SOP Development
- Change Control Procedures

Implementation

- Web Development Kit (WDK) Development
- Documentum Foundation Services (DFS)
- Development
- Documentum Compliance Manager (DCM)
- Development
- Software Life Cycle Implementation and Development
- WebTop Customizations
- Work Flow Customizations
- Third Party Integrations

Support & Administration

- Documentum Installation
- Application Support and Upgrade
- Troubleshooting and Issue Resolution
- Performance Tuning
- System Administration

Validation

- Validation Planning and Training
- Risk and Compliance Assessments
- 21 CFR Part 11 Compliance
- User Requirements Specification
- Traceability Matrix
- Installation Qualification (IQ)
- Operations Qualification (OQ)/System Testing
- Performance Qualification (PQ)/User Acceptance Testing
- Validation Summary Report

