



Intelex Draft for SPARQ

Solving the Document Control Dilemma
Life Sciences Industry Example

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About The Presenter

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Agenda

An industry primer and quality approach for document control

- Health Authorities
- FDA, Code of Federal Regulations
- Enforcement
- Quality Systems
- Computer System Validation
- Quality Management System Overlay
- Client Example

Our Dedicated Global Intelex Team



Kevin Morgan
Sr. VP, Client
Success



Bill Eckert
Lead Intelex
Consultant



Tiernach Cassidy
EU Operations
Director

HEALTH AUTHORITIES

Agencies that regulate documents and product quality

Inside USA

FDA: Food and Drug Administration

Outside USA

MHRA: Medical and Healthcare Products Regulatory Agency (UK)

HC: Health Canada (Canada)

EMA: European Medicines Agency (European Union)

ANVISA: Brazilian Health Regulatory Agency (Brazil)

PMDA: Pharmaceuticals and Medical Devices Agency (Japan)

FDA HISTORY

Dr. Harvey
Wiley's Poison
Squad



1883

Sulfanilamide Tragedy –
Food, Drug & Cosmetic
Act



1938

Thalidomide Tragedy
– Kefauver-Harris
Amend



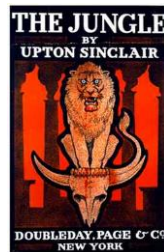
1962

Official HHS
Enforcement
Agency



1988

1906



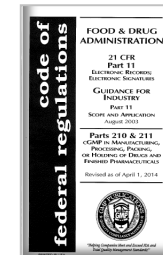
"The Jungle" –
Pure Food & Drug
Act

1951



Durham-
Humphrey
Amendment

1978



Pharmaceutical
Manufacturing
Regs

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Source – J&J Consumer GMP Training

FOOD AND DRUG ADMINISTRATION

The FDA governs the life sciences industry and third-party suppliers

- Human Drugs
- Vaccines
- Medical Devices
- Food Supply
- Cosmetics
- Veterinary Drugs



CODE OF FEDERAL REGULATIONS

CFR Title 21 Food and Drugs governs life sciences industry –
Example pharmaceutical regulations

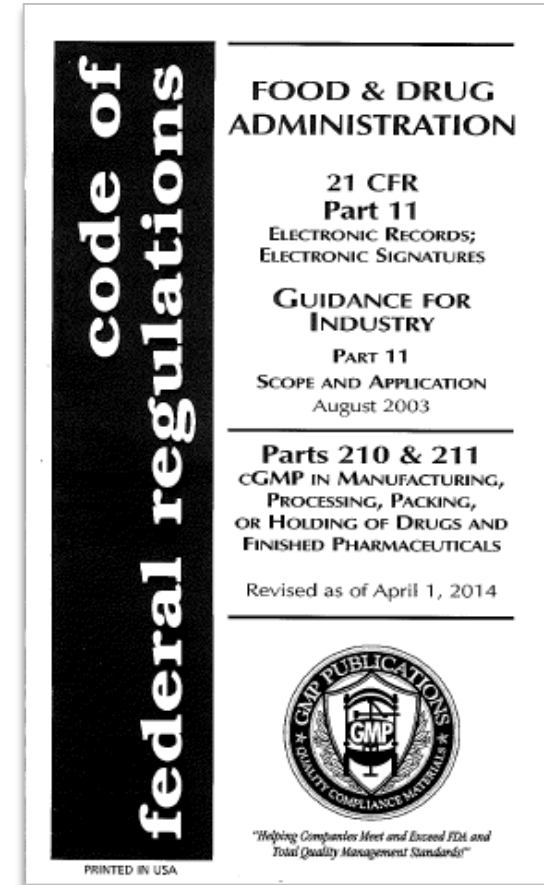
- 21 CFR Part 4 – CGMP for Combination Products
- 21 CFR Part 11 – Electronic Records; Electronic Signatures
- 21 CFR Part 210 – Current Good Manufacturing Practice in Manufacturing, Processing, Packing or Holding of Drugs; General
- 21 CFR Part 211 – Current Good Manufacturing Practices for Finished Pharmaceuticals



SAMPLE REGULATION CONTENTS

11 Subparts of Part 211 – cGMP for Finished Pharmaceuticals

- A – General Provisions
- B – Organization and Personnel
- C – Buildings and Facilities
- D – Equipment
- E – Control of Component and Drug Product Containers and Closures
- F – Production and Process Controls
- G – Packaging and Labeling Control
- H – Holding and Distribution
- I – Laboratory Controls
- J – Records and Reports
- K – Returned and Salvaged Drug Products



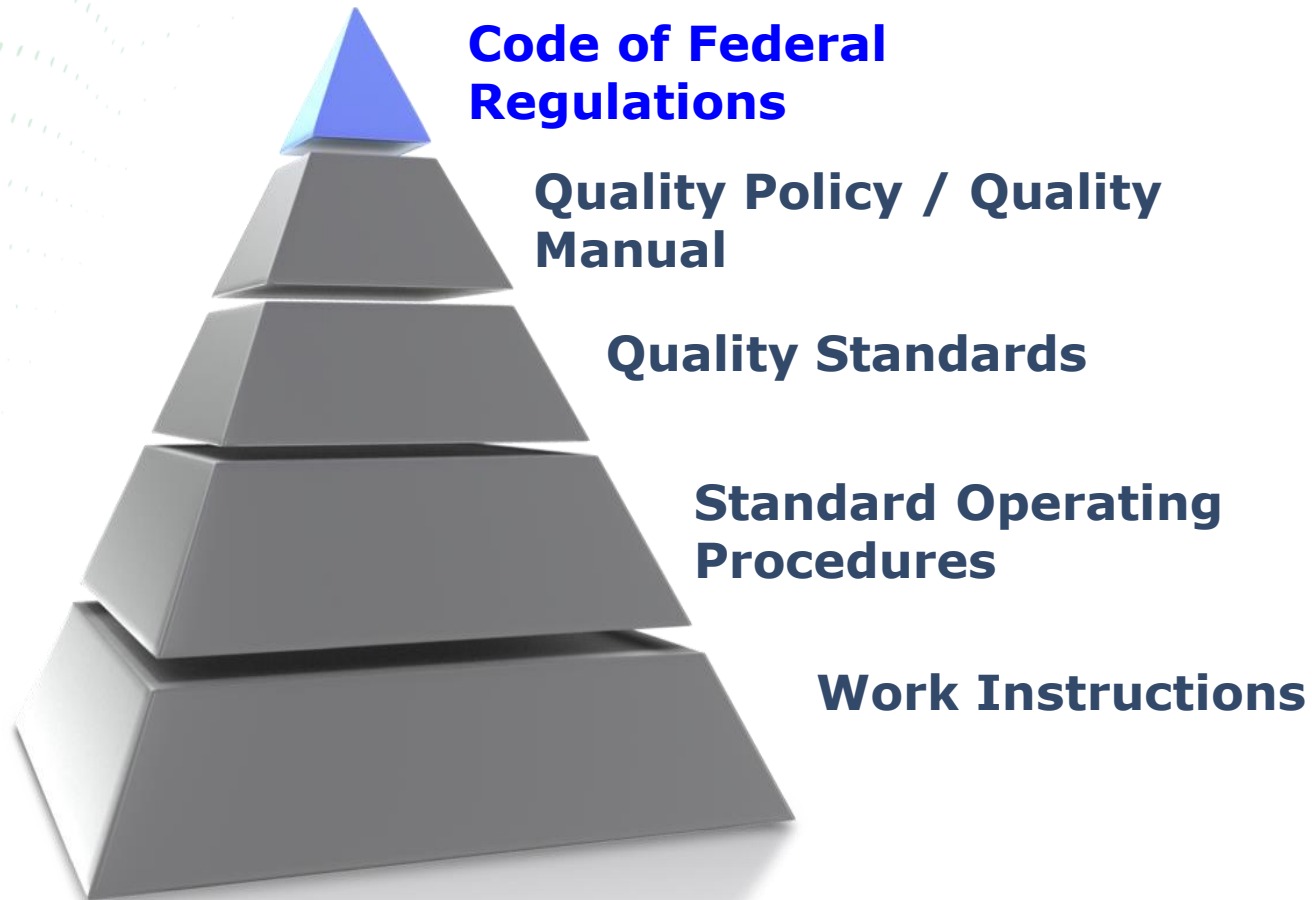
FDA REGULATORY ENFORCEMENT

The FDA can exercise a range of enforcement actions to compel industry compliance

<p>Non-compliance with cGMP regulations are noted</p>	<p>First step of regulatory action and is reserved for more serious cGMP violations</p>	<p>An injunction is a court order forcing a company to do what FDA tells it to do</p>	<p>FDA encourages companies to take such action whenever a product poses a threat</p>	<p>Court order giving FDA authority to take possession of a product</p>
<p>FDA 483</p>	<p>Warning Letter</p>	<p>Injunction</p>	<p>Recall</p>	<p>Seizure</p>
<p>Reserved for People who knowingly manufacture and sell unsafe products</p>	<p>Action taken by FDA with the support of a court to prevent an individual from working in an FDA-regulated industry</p>	<p>Pre-approval Inspection: the FDA can withhold approval to market the drug until the corrections are made</p>	<p>The FDA can stop the importing of all drug products from a foreign facility</p>	<p>Most severe enforcement action; in place for 3-5 years, removal of products from the market, large fines, penalties, disgorgement</p>
<p>Arrest</p>	<p>Debarment</p>	<p>Withholding approval of new products</p>	<p>Import from foreign companies</p>	<p>Consent Decree</p>

CORPORATE QUALITY SYSTEM

Typical quality standards and documentation based on regulations



Applies globally to

- Research & Development
- Internal Manufacturing
- Supply Chain
- ISO 9001:2015

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QUALITY MANAGEMENT SYSTEM ELEMENTS

QUALITY ORGANIZATION

EXECUTIVE MANAGEMENT

QUALITY AND COMPLIANCE

- Systems

- Validation

- Training

- Compliance

- Information Security

OPERATIONS

- Infrastructure

- Tech Ops

QUALITY FRAMEWORK

STRATEGY

Quality policy and manual

PROCEDURES – MANAGEMENT OF

Product lifecycles, incidents and changes

Security, business continuity and IT assets

CAPAs, CSVs, audits and reviews

FOUNDATION – MANAGEMENT OF

Resources, privacy, risk, and electronic documents, records and signatures

COMPUTERIZED SYSTEMS VALIDATION

Regulations, standards and guidance

FDA 21 CFR Part 11 Electronic Records and Electronic Signatures	FDA 21 CFR Part 210 & 211 GMP, Finished Pharmaceuticals	FDA 21 CFR Part 820 Medical Device Good Manufacturing Practice	EU Annex 11 GMP, Medical Products, Computerized Systems
ISO 13485 Medical Device Quality Management System	ISO 14971 Medical Device Risk Management	GAMP Good Automated Manufacturing Practice	FDA GXP Consideration for Outsourced IT (Cloud Computing) Systems in Medical Product Manufacturing and Clinical Study Environments

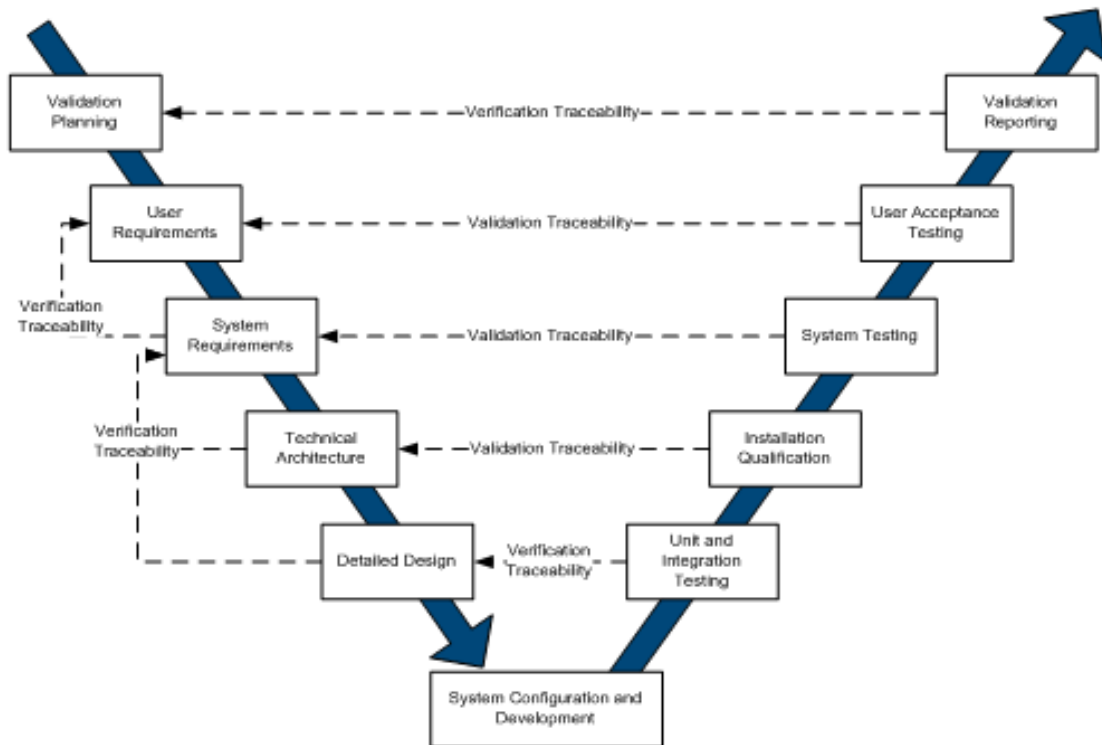
COMPUTERIZED SYSTEM VALIDATION

FDA 21 CFR Part 820 requires that “when computers or automated data processing systems are used as part of production or the quality system, the manufacturer shall validate computer software for its intended use according to an established use.”

Computerized system validation takes into account both hardware and software.

TRADITIONAL ON-PREMISE VALIDATION

Validation Model



Validation Documentation or Artifacts

- Validation Plan
- Validation Strategy – Risk Based Approach
- User Requirements
- Functional Requirements
- Traceability Matrix
- Installation Qualification
- System Testing / Operational Qualification
 - Test Protocol, Test Scripts and Test Report
- User Acceptance Testing (Performance Qualification)
 - Test Protocol, Test Scripts, Test Report
- Validation Summary Report

GLOBAL DOCUMENT CHALLENGES

OPPORTUNITIES THAT EXIST AT MANY COMPANIES, FOR EXAMPLE

- Legacy organizations brought together through mergers and acquisitions
- Regional, country or line of business funding for document management
- Digital transformation requires a single-source of truth that is reliable and current
- Quality, Compliance and Regulatory standards evolve over time
- People and processes move from work group knowledge to enterprise risk management

GLOBAL FEATURES FOR DOCUMENT CONTROL

A LABELING EXAMPLE, BEST PRACTICES



Centralized
Repository



Authoring in
Word



Content Reuse



Renditions



Pre-configured Labels



Label Tracking



Translation
Management



User-Friendly
Workflow



eSignatures

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QUALITY MANAGEMENT SYSTEM ACTIVITIES

ISO 13485 Medical Device QMS



Thank You

Questions?

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